

Derrick Skating Club Refund Policy

The Derrick Skating Club reserves the right to cancel sessions, or portions thereof, if there is insufficient registration.

Fees are not refundable, except at the sole discretion of the Derrick Skating Club. Skate Canada fees of \$30 and a \$35 administration fee will be retained in all cases. In the event that skating sessions are cancelled due to circumstances beyond the control of the Derrick Skating Club (i.e. mechanical failure) there shall be no abatement of skating and/or instruction fees or refund thereof, except at the sole discretion of the Derrick Skating Club.

It is the Derrick Skating Club's policy to try to maintain low coach to skater ratios in all groups on all sessions. To help maintain this policy, we are unable to offer makeup days to skaters that miss a session due to illness, etc.

If the child registered is in any way disruptive during skating lessons causing other children to be held back from a positive learning experience, the professional coach will discuss the concern with the skater and if deemed necessary, the parent or guardian will then be informed. If the behaviour does not improve, the child will be asked to withdraw from the class and a partial refund of registration fees may be given.